



BHUWAN JHA



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Gwalior Madhya Pradesh India

ABOUT ME

To secure a challenging position in a reputable organization to expand my learning. Knowledge & skills, while making a significant contribution to the success of the company.

EXPERIENCE

• **AUG 2022 - NOV 2022**

Gwalior - India

MARKET99 PVT LTD

CUSTOMER SERVICE REPRESENTATIVE

- Supported sales team members to drive growth and development.
- Contributed innovative ideas and solutions to enhance team performance and outcomes.
- Demonstrated strong problem-solving skills, resolving issues efficiently and effectively.
- Provided accurate information about products and services to customers.

EDUCATION

• **2020-2024**

Gwalior - India

• **2019-2020**

Gwalior - India

• **2017-2018**

Gwalior - India

RUSTAM JI INSTITUTE OF TECHNOLOGY

- Bachelor of Technology in Information Technology[IT] - 8.02 CGPA

GOVT GORKHI HIGHER SECONDARY SCHOOL

- Intermediate with PCM - 75%

CITY CHILDREN HIGH SCHOOL

- High School - 84%

EXPERTISE

- Management Skills
- Creativity
- Planning
- Problem Solving
- Organization and time Management
- Leadership

SKILLS SUMMARY

MS Word
MS Excel
MS PowerPoint

LANGUAGES

- **English**
Professional working proficiency
- **Hindi**
Native or bilingual proficiency