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MRIDUL MANNA

Profile Summary

Innovative Project Lead with strong track record of successfully managing complex projects from inception to completion. Proven ability to lead technical team, ensuring seamless collaboration and timely delivery. Skilled in strategic planning, problem-solving, and optimising resources to achieve project goals. Committed to driving continuous improvement and delivering impactful results for stakeholders.

Experience

Marquis Technologies Pvt Ltd, Mumbai, India, 02/2018 - Current

Project Lead | Oct 2025 – current

Projects: Reliance Jio Connected Car, LBR, and Esim.
- Involved in multiple projects such as Connected Car, IOT , LBR, and eSIM.
- Manage the QA Privit team for Multiple Projects.
- Project planning for QA, deployment for production, and SIT.
- Project Progress Monitoring.
- Vendor Management for Multiples Projects and multiples vendors.
- Resource allocation.
- End to End closely observation Project implementation for Live.
- Coordinate with multiple teams such as QA, development, Network, and DevOps teams for issue verification.
- Coordinate with the Pan India circle team for project live deployment.
- Coordinate with B2B customers for Project Deployment and issue resolution.
- involving eSIM OTA testing in production.
- Monitoring the QA team for eSIM compatibility testing with iPhone in production.
- Manage and implement LBR and IoT live setup in production.
- Manage Technical team to issue troubleshooting the real times alarms.

Sr. Software Engineer – QA & Implementation | Oct 2020-Sep 2025

Projects: Reliance JIO's Connected Car.

- Defect management and maintenance of bug tracking.
- Create test cases and prepare a test plan.
- Involved in multiple projects such as JioThing, JHS, JFM, Skoda Connect, VW Connect, and JioMotive, and verifying raw data packets for ARAI and CDAC.
- Provide support to the team to resolve customer issues.
- Involving Provide project live demos to various customers.
- Coordinates with the team for collecting test results and prepares consolidated reports.
- Analysis of issues in device logs and the process for IoT device flashing.
- Involved in device firmware testing.
- Coordinate with the development and deployment teams for issue debugging.
- Follow Implementation Life cycle and Defect management life cycle .

Engineer - Specialised Testing | Jan 2018-Sep 2020

Projects: Reliance JIO's Fleet management system & Jio 4gVoice /Jio Call

- Defect management and maintenance of bug tracking.
- Create test cases and prepare a test plan.
- Provide support to the team to resolve customer issues.
- Involved in device firmware testing.
- Functional Testing for FMS system .
- Conduct log analysis of VVM, RCS, and issues, and prepare various types of reports daily with bug tracking.

Sasken Technology Ltd, Kolkata, India , 03/2016 - 12/2017

Engineer – Specialised Testing

Payroll – ALP consulting Limited (March 2026 – Dec 2016 | Engineer – Manual testing)

Project: Reliance Jio's Jio4GVoice (JioJoin/JioCall).

- Create and perform test cases for VVM & Rich Communication Services (RCS) features.
- Detect and accurately report problems found during testing, and coordinate problem resolution.
- Well versed in bug reporting, uploading, and defect tracking.
- Prepare various test reports, such as sanity, regression, and other types.
- Perform regression, sanity, verification, validation, and ad hoc testing with different builds.
- Monitoring network performance by analyzing daily reports.
- Co-ordinate with the Development, Deployment, IP, and Client Validation teams to fix issues.
- End-to-end project coordination was handled single-handedly in Kolkata's super core location.
- NOC supports projects related to the Kolkata data center.
- Monitoring Core IMS nodes such as Pcscf ,icscf,scscf,sbc,pcrf,wcas etc. and coordinate with vendors to troubleshoot real-time alarms.
- Coordinate with the Kolkata super core CTO team for deployment.
- Conduct log analysis of VVM, RCS, and issues, and prepare various types of reports daily with bug tracking.

Eureka Forbes limited, kolkata, West Bengal, India , 02/2015 - 03/2016

Retainer –ESMS

Project: ESMS (Euro Sathi Management System) ERP.

- ERP implementation, technical operation management, and project coordination for W.B. and North-East for Retail's platform at 90+ business partner.
- End-to-end configuration and implementation of ERP software at the business partner locations.
- Prepare daily reports for each module & track secondary and primary sales data.
- Identified issues and reported them to the development and deployment teams.
- Coordinate with the vendor, Development team, and Deployment team to fix issues.
- Provide training to users.
- Import and export various types of reports in the ESMS system as required.
- Use of the ERP implementation life cycle.
- Prepare daily indent order data and coordinate with the accounts team to generate the sales order number for the billing process.
- SAP monitoring and performance use T-codes.

Honeywell Automation India Limited, Kolkata, India , 01/2014 - 10/2014

System Operator

Payroll – Randstad India Limited

Project: Honeywell EBI R3 10.1 and EBI R500.1.

Client: TCS

- Operation of the access control system at Tata Consultancy Services's building management.
- End-to-end technical NOC support for building management systems.
- Monitoring and control of the Building Operation System (BOS).
- Took various types of BMS backups and restored data through an IP-based automation system.
- Backup and restore IP-based CCTV data. Manage the laptop tracking system and handle the fire panel.
- Involved in handling daily reports, MIS reporting, and other related tasks.
- Ticket processing and closing for SCADA services.
- Client handling and resolving operational-related issues.
- Manage and take daily backups of various types of IBMS (Integrated Building Management System) data.

Education

- M.sc- CS , 2024 from Singhaniya University with 8.36 CGPA
- MBA (IT & Operation) , 2022 from Swami Vivekananda Subharti University with grade A
- GNIIT, Software Engineer, 2013 from NIIT with 74%
- B.SC-IT, 2012 from Kuvempu university with 67%

Certification

- Basic of Project Management from International Business Management Institute, Berlin -Germany
- Scrum foundation Professional. From Certiprof.
- Oracle from Oracle University via NIIT

Skill

* Project management * Vendor management * Resource allocation * Test case design * Cross-functional coordination *Defect tracking, Customer engagement * Agile methodology * Problem solving * Team leadership * Project planning * Quality assurance * Test case development * User training * Performance monitoring * Data analysis * Administrative tasks * ERP implementation * IoT * API * LBR, * eSIM * IBMS *Operations Management * Functional testing * Volte * IMS * RCS * BA

TOOLS & PLATFORMS

Azure DevOps | Postman | Wireshark | QPST | EBI R500.1 HAMS | BAMPS | ERP system | IBMS | RCS | Putty | Tecktronix | teratrem | Itunes | QXDM | QFIL | coolwatcher | Atlas partner 5.9 | JIRA| Radar |